Targeted consultation on a digital euro

Fields marked with * are mandatory.

Introduction

In <u>March 2021, the Eurosummit</u> called for a stronger and more innovative digital finance sector and more efficient and resilient payment systems and stated that exploratory work on a digital euro should be taken forward.

The introduction of a digital euro aims to preserve the role of public money in a digital economy. Preserving the accessibility and usability of central bank money in the digital era is key to protect monetary sovereignty and the well-tested two-layer monetary system based on convertibility of regulated/supervised forms of money into central bank money. Central bank digital money would thus complement cash in providing a monetary anchor to the payments system by ensuring that private money can always be converted in safe public money. This would support confidence in the singleness of money and financial stability in the digital age.

In addition, the <u>digital finance and retail payment strategies of the Commission</u> adopted in September 2020 supported the emergence of competitive pan-European payment solutions and the exploration of a digital euro, while continuing to safeguard the legal tender status of euro cash (see also <u>ECB cash 2030 strategy</u>). The <u>ECB's retail payment strategy</u> shares similar objectives. The digital euro should be considered in the context of ongoing efforts to reduce the fragmentation of the EU retail payments market, promote competition and innovation, including the full roll-out of instant payments, and industry initiatives to offer pan-European payment services, such as the <u>European Payments Initiative</u>, while ensuring that cash remains widely accessible and accepted.

In October 2020, the <u>ECB issued its report on a digital euro</u> and between October 2020 and January 2021 the <u>ECB ran</u> <u>a public consultation on a digital euro</u>. The ECB's public consultation surveyed both the general public and the financial, payment and technology professionals and sought their opinion on the main features of a digital euro. Out of the 8221 responses, 94% of the respondents identified themselves as citizens. Central banks from non-euro area Member States also envisage issuing digital currencies. In addition, the <u>ECB commissioned a study on new digital payment</u> <u>methods</u> that provides a thorough understanding of the current payment habits of citizens of euro area Member States and specifically their attitudes toward digital payment methods.

For a digital euro to be used as the single currency, concurrently with euro banknotes and coins, it would require a Regulation of the co-legislator, upon a proposal by the Commission, on the basis of Article 133 TFUE. Moreover, additional legislative adjustments of the current EU legislative framework to adjust to the digital euro and possibly to digital currencies issued by central banks of non-euro area Member States may be needed (e.g, definition of funds under <u>PSD2</u>). The implementation of the digital euro within the legal framework, will generally fall under the competence of the ECB.

For this purpose, the present targeted consultation complements the ECB's public consultation. It aims to collect further information from industry specialists, payment service providers (including credit institutions, payment and e-money

institutions), payment infrastructure providers, developers of payment solutions, merchants, merchant associations, consumer associations, retail payments regulators, and supervisors, anti-money laundering (AML) supervisors, Financial Intelligence Units, and other relevant authorities and experts. This targeted consultation will gather further evidence on the following issues

- 1. Users' needs and expectations for a digital euro
- 2. The digital euro's role for the EU's retail payments and the digital economy
- 3. Making the digital euro available for retail use while continuing to safeguard the legal tender status of euro cash
- 4. The digital euro's impact on the financial sector and the financial stability
- 5. Application of anti-money laundering and counter terrorist financing (AML-CFT) rules
- 6. The privacy and data protection aspects
- 7. International payments with a digital euro

This targeted consultation in no way prejudges whether and how these issues will be covered in a legislative proposal by the Commission, or the future scope of that proposal.

For an overview of design options and policy issues discussed in that consultation, please refer to the <u>ECB report on a</u> <u>digital euro</u>.

Stakeholders are invited to explain their reasoning and provide quantitative evidence or estimates, where appropriate.

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Please note: In order to ensure a fair and transparent consultation process only responses received through our online questionnaire will be taken into account and included in the report summarising the responses. Should you have a problem completing this questionnaire or if you require particular assistance, please contact <u>fisma-digital-</u>euro@ec.europa.eu.

More information on

- this consultation
- the consultation document
- the call for evidence accompanying this consultation
- ECB's report on the digital euro
- ECB's public consultation
- digital euro
- digital finance
- the protection of personal data regime for this consultation

About you

* Language of my contribution

- Bulgarian
- Croatian
- Czech
- Danish
- Dutch
- English
- Estonian
- Finnish
- French
- German
- Greek
- Hungarian
- Irish
- Italian
- Latvian
- Lithuanian
- Maltese
- Polish
- Portuguese
- Romanian
- Slovak
- Slovenian
- Spanish
- Swedish
- * I am giving my contribution as
 - Academic/research institution
 - Business association
 - Company/business organisation
 - Consumer organisation
 - EU citizen
 - Environmental organisation
 - Non-EU citizen

- Non-governmental organisation (NGO)
- Public authority
- Trade union
- Other

* First name

Martin

*Surname

SCHMALZRIED

*Email (this won't be published)

mschmalzried@coface-eu.org

*Organisation name

255 character(s) maximum

COFACE-Families Europe

* Organisation size

- Micro (1 to 9 employees)
- Small (10 to 49 employees)
- Medium (50 to 249 employees)
- Large (250 or more)

Transparency register number

255 character(s) maximum

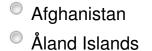
Check if your organisation is on the <u>transparency register</u>. It's a voluntary database for organisations seeking to influence EU decision-making.



* Country of origin

Please add your country of origin, or that of your organisation.

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Dominica



Liechtenstein

- Saint Martin
- Saint Pierre and Miquelon

Albania	Dominican Republic	Lithuania	Saint Vincent and the Grenadines
Algeria	Ecuador	Luxembourg	Samoa
American Samoa	a [©] Egypt	Macau	San Marino
Andorra	El Salvador	Madagascar	São Tomé and
Annala		Malawi	Príncipe
Angola	Equatorial Guine		Saudi Arabia
Anguilla	Eritrea	Malaysia	Senegal
Antarctica	Estonia	Maldives	Serbia
Antigua and	Eswatini	Mali	Seychelles
Barbuda			
Argentina	Ethiopia	Malta	Sierra Leone
Armenia	Falkland Islands	Marshall Islands	
Aruba	Faroe Islands	Martinique	Sint Maarten
Australia	Fiji	Mauritania	Slovakia
Austria	Finland	Mauritius	Slovenia
Azerbaijan	France	Mayotte	Solomon Islands
Bahamas	French Guiana	Mexico	Somalia
Bahrain	French Polynes	a [©] Micronesia	South Africa
Bangladesh	French Souther	n [©] Moldova	South Georgia
	and Antarctic		and the South
	Lands		Sandwich
			Islands
Barbados	Gabon	Monaco	South Korea
Belarus	Georgia	Mongolia	South Sudan
Belgium	Germany	Montenegro	Spain
Belize	Ghana	Montserrat	Sri Lanka
Benin	Gibraltar	Morocco	Sudan
Bermuda	Greece	Mozambique	Suriname
Bhutan	Greenland	Myanmar/Burma	\mathfrak{a}° Svalbard and
		,	Jan Mayen
Bolivia	Grenada	Namibia	© Sweden

Bonaire Saint Eustatius and Saba	٢	Guadeloupe	0	Nauru	0	Switzerland
Bosnia and Herzegovina	0	Guam	0	Nepal	0	Syria
Botswana	\bigcirc	Guatemala	\bigcirc	Netherlands	۲	Taiwan
Bouvet Island	\bigcirc	Guernsey	\bigcirc	New Caledonia	۲	Tajikistan
Brazil	\bigcirc	Guinea	۲	New Zealand	۲	Tanzania
British Indian Ocean Territory	0	Guinea-Bissau	٢	Nicaragua	0	Thailand
British Virgin Islands	0	Guyana	۲	Niger	٢	The Gambia
Brunei	\bigcirc	Haiti	۲	Nigeria	۲	Timor-Leste
Bulgaria	0	Heard Island and McDonald Islands		Niue	0	Togo
Burkina Faso	\bigcirc	Honduras	\bigcirc	Norfolk Island	۲	Tokelau
Burundi	\bigcirc	Hong Kong	۲	Northern	۲	Tonga
				Mariana Islands		
Cambodia	0	Hungary	۲	North Korea	\bigcirc	Trinidad and
						Tobago
Cameroon	0	Iceland	0	North Macedonia	0	Tunisia
Canada	0	India	0	Norway	0	Turkey
Cape Verde	0	Indonesia	۲	Oman	0	Turkmenistan
Cayman Islands	0	Iran	۲	Pakistan	0	Turks and
_						Caicos Islands
Central African Republic	0	Iraq	0	Palau	۲	Tuvalu
Chad	0	Ireland	۲	Palestine	0	Uganda
Chile	۲	Isle of Man	۲	Panama	\bigcirc	Ukraine
China	\bigcirc	Israel	\bigcirc	Papua New	۲	United Arab
				Guinea		Emirates
Christmas Island	0	Italy	0	Paraguay	0	United Kingdom
Clipperton	0	Jamaica	0	Peru	0	United States

Cocos (Keeling) Islands	Japan	Philippines	United States Minor Outlying Islands
Colombia	Jersey	Pitcairn Islands	Uruguay
Comoros	Jordan	Poland	US Virgin Islands
Congo	Kazakhstan	Portugal	Uzbekistan
Cook Islands	Kenya	Puerto Rico	Vanuatu
Costa Rica	Kiribati	Qatar	Vatican City
Côte d'Ivoire	Kosovo	Réunion	Venezuela
Croatia	Kuwait	Romania	Vietnam
Cuba	Kyrgyzstan	Russia	Wallis and
			Futuna
Curaçao	Laos	Rwanda	Western Sahara
Cyprus	Latvia	Saint Barthélemy	y [©] Yemen
Czechia	Lebanon	Saint Helena	Zambia
		Ascension and	
		Tristan da Cunha	a
Democratic	Lesotho	Saint Kitts and	Zimbabwe
Republic of the		Nevis	
Congo			
Denmark	Liberia	Saint Lucia	

* Field of activity or sector (if applicable)

- Credit institution
- Financial Sector association
- Payment service provider (other than credit institutions)
- Crypto asset services provider
- Payment services association
- Merchant
- Merchant organisation
- Technology service providers including software and hardware
- IT solutions provider for payments
- Industrial users of payment and value transfer systems
- Investment management (e.g. hedge funds, private equity funds, venture capital funds, money market funds, securities)

Market infrastructure operation (e.g. CCPs, CSDs, Stock exchanges)

International Financial Institution (IFI)

Other

Not applicable

The Commission will publish all contributions to this targeted consultation. You can choose whether you would prefer to have your details published or to remain anonymous when your contribution is published. Fo r the purpose of transparency, the type of respondent (for example, 'business association, 'consumer association', 'EU citizen') is always published. Your e-mail address will never be published. Opt in to select the privacy option that best suits you. Privacy options default based on the type of respondent selected

* Contribution publication privacy settings

The Commission will publish the responses to this public consultation. You can choose whether you would like your details to be made public or to remain anonymous.

Anonymous

Only the organisation type is published: The type of respondent that you responded to this consultation as, your field of activity and your contribution will be published as received. The name of the organisation on whose behalf you reply as well as its transparency number, its size, its country of origin and your name will not be published. Please do not include any personal data in the contribution itself if you want to remain anonymous.

Public

Organisation details and respondent details are published: The type of respondent that you responded to this consultation as, the name of the organisation on whose behalf you reply as well as its transparency number, its size, its country of origin and your contribution will be published. Your name will also be published.

I agree with the personal data protection provisions

1. Users' needs and expectations

The digital euro would be available for retail payments^[1]. Like cash, it would be public money (a direct central bank liability), but in electronic/digital form. The overarching policy objective of digital euro is to preserve the role of public money in the digital age by providing a digital public money alongside cash. This would protect the role of public money as a stabilising anchor for the payments system even as cash use declines, preserve monetary sovereignty and support the competitive provision of financial services. The digital euro may bring benefits to the retail payment market, financial inclusion, the digitalisation of the economy, the EU's open strategic autonomy^[2] and the international role of the euro among others.

Achieving these objectives requires in turn that a digital euro is widely adopted and thus that it fulfils the needs and expectations of prospective users. It is therefore important to identify these.

¹ To be commonly understood as payments between consumer, businesses and public authorities.

² Open Strategic Autonomy enables the EU to be stronger both economically and geopolitically - by being: (i) Open to trade and investment for the EU economy to recover from the crisis and remain competitive and connected to the world (ii) Sustainable and responsible to lead internationally to shape a greener and fairer world, reinforcing existing alliances and engaging with a range of partners (iii) Assertive against unfair and coercive practices and ready to enforce its rights, while always favouring international cooperation to solve global problems.

	1 (not important)	2 (rather not important)	3 (neutral)	4 (rather important)	5 (very important)	Don't know - No opinion - Not applicable
Availability of flexible privacy settings that can be adjusted to suit the payment occasion	0	0	0	0	0	۲
Wide availability and user-friendly onboarding process	0	0	0	0	۲	0
Always an option for the payer to pay anywhere / to anybody in the euro area with digital euro	0	0	0	0	۲	0
Easy to use payment instrument (e.g. contactless, biometric authentication)	0	0	0	0	0	۲
Account-based payment instrument ^[3]	۲	0	0	0	0	0
Bearer-based payment instrument	0	0	0	0	۲	0
Real time settlement / Instant reception of funds	0	0	0	۲	0	0
Cost-free for payers	0	0	0	0	۲	0
Payment asset is credit risk-free (central bank liability)	0	0	0	۲	۲	0
Offline payments (face to face without connectivity)	0	0	0	0	۲	0

Question 1. How important do you think the possible following aspects of the digital euro would be for people?

Ability to program conditional payments	O	0	0	0	۲	0
Other benefits	O	O	O	O	۲	٢

³ The digital euro may function as an account based system (verification of transactions by an intermediary), as a bearer instrument (or token, with verification by parties of a transaction), or a combination of the two. For further explanation, see the ECB report on digital euro. It must be noted that DLT-based solutions are not exclusive of a specific design option, and can be carried out using an both account-based and bearer based instrument.

Please specify to what other benefit(s) you refer in your answer to question 1:

5000 character(s) maximum

including spaces and line breaks, i.e. stricter than the MS Word characters counting method.

One feature was not proposed: emulate the same characteristics as cash.

To the extent you deem it necessary, please explain the reasoning of your answers to question 1:

5000 character(s) maximum

including spaces and line breaks, i.e. stricter than the MS Word characters counting method.

Also, I would object to formulating certain features as above.

"Availability of flexible privacy settings" might suggest variable degrees of privacy, hence answering "not applicable", as we hold privacy as an important value.

"Easy to use payment instrument" which refers to biometric authentication, also is problematic, as it is doubtful whether this is "easy" and may present certain risks including privacy risks and abuse.

A public EU currency should provide people (not just citizens) with a universally accepted means of payment in the eurozone. Its access should be as similar as possible to cash - guaranteed even for people with an incomplete identification, due to lack of authenticated documents, for example. In that case, adjusted usage rules may be necessary to guarantee compliance with AML/AT rules - but in no case, ID issues should lead to a lack of access. Its use for people should be free, and, as much as possible, free as well for retailers /merchants (in particular for the very small ones). It should be usable without connectivity so as to guarantee its use in areas without any connections.

It is a public authority's responsibility to make a universal means of payment available for all. How today can we guarantee financial inclusion and social inclusion if an effective means to transact, means to save money is not universally guaranteed by public authorities. The Digital euro should become the default option when all other means might have limited access due to specific requirements: possess a digital device, payment account based, cost of subscriptions, level of knowledge and cultural background, connectivity, ...

Question 2. How important do you think the following aspects of the digital euro would be for merchants?

	1 (not important)	2 (rather not important)	3 (neutral)	4 (rather important)	5 (very important)	Don't know - No opinion - Not applicable
Low acquiring/merchant fees	O	O	O	0	۲	0
Better acquiring services	0	0	0	0	0	۲
Standards for EU wide acceptance infrastructure (e.g. POS), allowing for pan-European payments	0	0	0	0	۲	0
Account-based payment instrument	۲	0	0	0	0	0
Bearer-based payment instrument	0	0	0	0	۲	0
Real time settlement / Instant reception of funds	0	0	0	۲	0	0
Offline payments (face to face without connectivity)	0	0	0	0	۲	0
Other benefits	O	O	O	0	0	۲

To the extent you deem it necessary, please explain the reasoning of your answers to question 2, providing quantitative evidence or estimates:

5000 character(s) maximum

including spaces and line breaks, i.e. stricter than the MS Word characters counting method.

The benefits will greatly depend on how the digital euro will be set up. The more centralized and controlled, the less benefit it will have, given the costs (maintaining the infrastructure) and the trade offs (privacy, social engineering)which may not benefit either consumers or merchants, and which will not provide any real added value compared with current contactless payment with a bank card.

Question 3. In view of the most important value-added features you consider a digital euro may bring to people (see question 1), in which payment situations do you think the digital euro would bring that added value for **peopl e**?

	1 (no added value)	2 (almost no added value)	3 (some added value)	4 (significant added value)	5 (very significant added value)	Don't know - No opinion - Not applicable
Paying with / transferring digital euros to a (natural) person face-to- face	0	0	0	O	۲	0
Paying with/transferring digital euros to a (natural) person remotely	0	0	0	0	۲	0
Paying for goods or services at a point of sale (face-to-face)	0	0	0	0	۲	0
Paying for goods or services remotely (e-commerce)	0	0	0	0	۲	0
Machine to machine Payments (Industry 4.0, IoT)	0	۲	۲	0	۲	0
Paying in situations without connectivity – offline face to face payments	0	0	۲	0	۲	0
Other situations	0	0	O	0	O	۲

⁴ Machine to Machine payments refer to smart contract based transfers of digital assets between machines such as autonomous cars, manufacturing machines, electricity charging stations and the like. Such transfers of digital assets are conditional upon meeting certain requirements which are coded into the <u>smart contract</u>.

To the extent you deem it necessary, please explain the reasoning of your answers to question 3, providing quantitative evidence or estimates:

5000 character(s) maximum

including spaces and line breaks, i.e. stricter than the MS Word characters counting method.

The digital euro has the potential to greatly increase financial freedom and access to finance for all. But this will require ensuring that the voice of consumers, consumer organisations and civil society organisations is taken into account.

Digital euro should provide all people (human beings) with a capacity to transact in Europa. Universal & unconditional access, similarly to cash - this is a "public authority" duty.

Question 4. In view of the most important value-added features you consider a digital euro may bring to businesses/merchants (see question 2), in which payment situations do you think the digital euro would bring added value for **businesses/merchants**?

	1 (no added value)	2 (almost no added value)	3 (some added value)	4 (significant added value)	5 (very significant added value)	Don't know - No opinion - Not applicable
Getting paid in physical shops, marketplaces, etc.	0	O	O	\odot	۲	O
Getting paid in e-commerce	0	O	O	O	۲	O
Paying invoices	0	0	O	0	۲	0
Trade finance	0	0	0	0	۲	0
Machine to Machine payments	0	0	O	0	۲	O
Paying in situations without connectivity – offline face to face payments	0	0	0	0	۲	0
Others (please specify)	0	O	O	O	0	۲

To the extent you deem it necessary, please explain the reasoning of your answers to question 4, providing quantitative evidence or estimates:

5000 character(s) maximum

including spaces and line breaks, i.e. stricter than the MS Word characters counting method.

Question 5. How important would the following policy outcomes related to the possible issuance of a digital euro be in your opinion?

	1 (not important)	2 (rather not important)	3 (neutral)	4 (rather important)	5 (very important)	Don't know - No opinion - Not applicable
Providing access to public money in digital form for everyone	0	O	O	0	۲	0
Monetary sovereignty	0	O	O	0	0	۲
A stronger open strategic autonomy for the EU	0	O	0	0	0	۲
A broader access to digital payments for people with less digital skills, disabilities or other physical vulnerabilities	0	0	0	0	۲	0
A broader access to digital payments for unbanked people (i.e. without bank account)	0	0	0	0	۲	0
Enabling for pan-European payments	0	0	0	0	۲	O
Preserving privacy and data protection in payments	0	0	0	0	۲	O
Development of the EU's digital economy innovation	0	0	۲	0	0	O
Facilitating the provision of Europe-wide private payment solutions	0	O	۲	0	0	O

Providing a European public alternative to the emerging new payment solutions such as crypto assets, stablecoins and foreign CBDCs	0	0	0	0	O	۲
Decrease payment costs	0	O	O	0	۲	\odot
Other (please specify)	0	0	O	0	0	۲

To the extent you deem it necessary, please explain the reasoning of your answers to question 5, providing quantitative evidence or estimates:

5000 character(s) maximum

including spaces and line breaks, i.e. stricter than the MS Word characters counting method.

Digital euro and means of payment attached to it should overcome the existing barriers, in particular the ones coming from the implementation of the AML-AT rules by financial institutions. In that case, the regulation requires some adjustment (tension between PAD right to a payment account and the AML/AT with a strong liability put on the shoulders of financial institutions). The problem today is to treat people without the ad hoc means to prove their identity as if they are criminals (fraud/money laundry/terrorism). They cannot access a basic means of payments (until now proposed via a payment account) to make their daily transactions, pay their rents, store money on a secure place. Additionally, they are confronted to the additional fees related to the use of cash (when it remains possible) and are force to remain in the shadow economy in most of the case. This is, in our view, an offense to the right for a dignified life, that should be guaranteed for all.

The limitations which would be imposed on the digital euro (such as placing upper limits as to the amount of digital euro on an account), should be more than enough to deter from using such accounts for AML. Money laundering typically, is about laundering millions of €, not about a laundering a few hundred euro bills. Thus the limitation which would be placed on the digital euro account to avoid crowding out private banks should be more than sufficient to prevent most money laundering.

Question 6. What aspects or features of the digital euro would be important to support financial inclusion?

	1 (not important)	2 (rather not important)	3 (neutral)	4 (rather important)	5 (very important)	Don't know - No opinion - Not applicable
Easy process of onboarding	0	0	0	0	۲	0
No need for bank account	0	0	0	0	۲	0
Easy payment process (initiating and authenticating a payment transaction)	0	0	0	0	۲	0
Accessible device for payments (e.g. chipcards)	0	0	0	0	۲	0
Enabling of offline, peer-to-peer transactions	0	0	0	0	۲	0
Other (please specify)	0	O	O	0	O	۲

To the extent you deem it necessary, please explain the reasoning of your answers to question 6, providing quantitative evidence or estimates:

5000 character(s) maximum

including spaces and line breaks, i.e. stricter than the MS Word characters counting method.

The digital euro could also disrupt the form that cash takes. At present, cash takes the form of costly metal coins and paper bills printed with complex and costly technology to prevent counterfeits. The digital euro could enable the development of a form of cash based on QR codes linked to a digital euro account with locked funds of a certain value. Also, a digital euro account could take the form of a simple QR code to receive payments, and another QR code to authorize payments (signature) coupled with a security measure (for instance a pin code entered on a device), meaning that anyone could pay/receive payments even if they do not own a smartphone or a special electronic device.

2. The digital euro's role for the EU's payment systems and the digital economy

Over the past decades, the EU's retail payment market has significantly developed and the offering of payment solutions has broadened, with faster, safer and more secure payment solutions being offered to wider segments of the population. The access to payment accounts has also been facilitated by legislation granting the right to every citizens to a payment account with basic services. However, as stated in the Commission's Retail Payments Strategy, the market is still fragmented and is highly dependent on very few global players to provide payment solutions that work across border in the euro area, even though there are some new promising market initiatives. The digitalisation of the economy has also created new payment needs. Crypto-assets, stable coins and foreign CBDCs may also carve out a part in the EU's retail payment market. A digital Euro can have various design features. We would like to better understand how the digital euro could further improve pan-European payments, strengthen Europe's open strategic autonomy, improve competition and support the needs of the digital economy while encouraging private innovation.

2.1 The digital euro's role in supporting pan-European payments and strengthening Europe's open strategic autonomy

Question 7. What aspects or features of the digital euro would be important to support pan-European payments and to strengthen Europe's open strategic autonomy?

	1 (not important)	2 (rather not important)	3 (neutral)	4 (rather important)	5 (very important)	Don't know - No opinion - Not applicable
A new form of pan-European instant digital payment complementing the existing offer for point of sale (POS, face to face payments in e.g. shops) and e-commerce without a (quasi) universal acceptance in physical and online shops	۲	0	0	©	O	©
A new form of pan-European instant digital payment complementing the existing offer for point of sale (POS, face with a (quasi) universal acceptance in physical and online shops	©	0	0	0	۲	O
A public digital means of payments that can be offered through all available payment solutions	O	0	0	0	۲	0
A digital payment means allowing for online third-party validation of transactions	O	0	0	0	0	۲
A digital payment means allowing for offline peer-to-peer transactions	0	0	0	0	۲	0
A digital means of payment offering programmable payment features	O	0	0	O	۲	0
Other (please specify)	O	0	0	0	0	۲

For those aspects you deem most important, please explain your answers to question 7:

5000 character(s) maximum

including spaces and line breaks, i.e. stricter than the MS Word characters counting method.

The digital euro should seek to achieve the right to the freedom to transact at the EU level. Thus the digital euro needs to tick all of the boxes above, and become a universal payments instrument, with as little distortion and friction as possible.

Question 8. How would the following aspects of a digital euro support a diversified and competitive retail payments market, where a variety of payment service providers offer a broad range of payment solutions?

	Positively affect	Negatively affect	Does not affect	Don't know - No opinion - Not applicable
Allowing for the distribution of the digital euro to take place through regulated financial intermediaries (Payment Service Providers)	0	۲	0	۲
Offering another form of central bank money in the context of a declining use of cash for payments	0	©	۲	
Existence of holding caps or interest and fees on large holdings to limit the store of value in the form of digital euros (for financial stability reasons)	0	۲	0	O
Using the digital euro acceptance network to foster pan-European private sector initiatives	۲	۲	0	0
Other (please specify)	۲	0	0	0

Please specify to what other aspect(s) you refer in your answer to question 8:

5000 character(s) maximum

including spaces and line breaks, i.e. stricter than the MS Word characters counting method.

To the extent you deem it necessary, please explain the reasoning of your answers to question 8, providing quantitative evidence or estimates:

5000 character(s) maximum

including spaces and line breaks, i.e. stricter than the MS Word characters counting method.

2.2 The digital euro's role for the digital economy

Question 9. How important the following possibilities for the use of a digital euro would be to support the development of the EU's digital economy?

	1 (not capable at all)	2 (rather not capable)	3 (neutral)	4 (rather capable)	5 (very capable)	Don't know - No opinion - Not applicable
Possibility for programmable payment functionalities provided through the digital euro solution	O	0	0	0	۲	©
Possibility for integration with other payments solutions (independent of what technology they use)	O	0	0	0	۲	0
Integration with platforms relying on distributed ledger technology (DLT)/blockchain ^[5] for smart contracts applications (beyond payments)	0	0	0	0	۲	0
Possibility for micro and stream ^[6] payments	0	0	0	0	۲	0
Machine to Machine payments (Industry 4.0, internet of things (IoT)) ^[7]	O	0	0	0	۲	0
A digital euro that connects with the European Digital Identity Wallet ecosystem	0	0	0	0	0	۲
Other (please specify)	0	0	O	0	O	۲

⁵ A distributed ledger is a database that is shared and synchronized across multiple sites, institutions, or geographies, accessible by multiple server operators. A distributed ledger stands in contrast to a centralized ledger, which is the type of ledger that most companies use today. <u>Blockch</u> ains are a type of distributed ledger.

⁶ Stream payments relate to consecutive execution of micro payments to pay for on-demand services, e.g. video, music, electricity recharging.

⁷ Machine to Machine payments refer to smart contract based transfers of digital assets between machines such as autonomous cars, manufacturing machines, electricity charging stations and the like. Such transfers of digital assets are conditional upon meeting certain requirements which are coded into the smart contract.

To the extent you deem it necessary, please explain the reasoning of your answers to question 9, including whether the elements of a digital economy outlined above would be better achieved if the digital euro is a bearer-based instrument or an account-based system, providing quantitative evidence or estimates:

5000 character(s) maximum including spaces and line breaks, i.e. stricter than the MS Word characters counting method.

Question 10. What use cases in your sector would you see for a digital euro?

Please briefly explain the use case(s) you see pertinent:

5000 character(s) maximum

including spaces and line breaks, i.e. stricter than the MS Word characters counting method.

3. Making the digital euro available for retail use while continuing to safeguard the legal tender status of euro cash

In the Euro area, the euro banknotes have the status of legal tender as stipulated by the <u>Treaty on the Functioning of</u> the European Union. The status of legal tender of coins denominated in euro is laid down in <u>Council Regulation No 974</u> <u>/98</u>. The concept of legal tender of euro cash as interpreted by the CJEU implies

- i. a general obligation in principle of acceptance of cash by the payee
- ii. at full face value

iii. for the settlement of the monetary debt by a payer.

3.1 Providing legal tender status to the digital euro

Since a retail digital euro would be another form (digital, not physical) of central bank money, it could also be given legal tender status, as is the case for banknotes and coins. Legal tender status should ensure a wide acceptance of the digital euro. This would however have implications on its distribution and acceptance. In particular, legal tender status could imply that a payee cannot generally refuse a payment by a payer in digital euro and that the digital euro would have to be universally accessible.

The concept of legal tender is enshrined in Union law but not defined in detail. According to the ECJ, the status of legal tender implies that a means of payment having legal tender involves a default obligation to accept it at full face value in payments and a corresponding default right to pay with it, unless that obligation and right are restricted for reasons of public interest, or waived by contractual agreement. In principle, the status of legal tender does not preclude the parties from agreeing to use other means of payment or other currencies. If the concept of legal tender was defined in EU legislation, this would regulate legal tender in detail at Union level, and any exceptions could be specified.

This section seeks to address these issues and seeks to get your views as regards the potential impacts of the legal tender status in general and on your institution.

Possible introduction of legal tender for the digital euro

Question 11. To achieve the digital euro objectives, how important do you consider it is that a payer always has the option to pay with a digital euro as a form of currency having legal tender status?

- 1 Not important
- 2 Rather not important
- 3 Neutral
- 4 Rather important
- 5 Very important
- Don't know / no opinion / not applicable

Please explain your answer to question 11.

To the extent you deem it necessary, please consider how this could be better achieved:

5000 character(s) maximum including spaces and line breaks, i.e. stricter than the MS Word characters counting method.

5: the digital euro should be widely accepted, otherwise it defeats the purpose of having a digital euro in the first place.

To achieve such acceptance, the features of the digital euro will be key, serving as an incentive to adopt it (emulating features of cash, no cost for transactions, wide availability, ease of use, flexibility, privacy, freedom etc)

Question 12. Do you see advantages in regulating legal tender in detail at Union level, including any possible acceptance exceptions, by including a definition of legal tender status for the digital euro in EU legislation?

- Yes
- No
- Don't know / no opinion / not applicable

To the extent you deem it necessary, please explain the reasoning of your answers to question 12 and the advantages/disadvantages:

5000 character(s) maximum

including spaces and line breaks, i.e. stricter than the MS Word characters counting method.

Question 13. Should the legal tender status of the digital euro take inspiration from the current legal tender status of banknotes and coins, while addressing the specificities of a digital form of payment?

- Yes
- No
- Don't know / no opinion / not applicable

To the extent you deem it necessary, please explain the reasoning of your answers to question 13, for and against:

5000 character(s) maximum including spaces and line breaks, i.e. stricter than the MS Word characters counting method.

Question 14. If the legal tender of the digital euro was defined in EU legislation, would there be a need for (justified and proportionate) exceptions to its acceptance?

- No
- Yes, for merchants not accepting digital means of payment

- Yes, for small merchants
- Yes, but exceptions should be further specified by Member States
- Others
- Don't know / no opinion / not applicable

To the extent you deem it necessary, please explain the reasoning of your answers to question 14, providing quantitative evidence or estimates:

5000 character(s) maximum including spaces and line breaks, i.e. stricter than the MS Word characters counting method.

The full value chain of the digital euro should be as much as possible free for the users. In all cases, the cost should never be a reason not to use it, in particular for professionals. This is a condition for its universal acceptance. Only a public service can achieve such a mission.

Question 15. Should there be a provision to require that the additional exceptions proposed by Member States are subject to approval by the European Commission after consulting the ECB?

- Yes
- No
- Don't know / no opinion / not applicable

Please explain your answer to question 15:

5000 character(s) maximum

including spaces and line breaks, i.e. stricter than the MS Word characters counting method.

Question 16. Should there be a provision for administrative sanctions for digital euro non-acceptance?

Yes

No

Don't know / no opinion / not applicable

Please explain your answer to question 16:

5000 character(s) maximum including spaces and line breaks, i.e. stricter than the MS Word characters counting method.

Question 17. If the legal tender status of the digital euro was defined in EU legislation, should it include rules that ensure digital euro is always an option for the payer, so following categories of payees cannot unilaterally exclude digital euro acceptance within its general contractual terms and conditions?

	Yes	No	Don't know - No opinion - Not applicable
Government	۲	0	0
Utilities providers	۲	0	0
Large companies	۲	0	0
Merchants that accept private electronic means of payment	۲	0	۲
Others	0	0	۲

To the extent you deem it necessary, please explain the reasoning of your answers to question 17, providing quantitative evidence or estimates:

5000 character(s) maximum

including spaces and line breaks, i.e. stricter than the MS Word characters counting method.

Estimation of costs

This section mainly aims at assessing the costs incurred by stakeholders should the digital euro receive legal tender. While costs would very much depend on the design and functionalities of a digital euro, we are looking at broad estimates and further explanation, including on cost drivers, which will inform Commission impact assessment.

Question 18. Technological and business developments might radically change the current way of payment acceptance (e.g. phones used as terminals). Irrespective of digital euro, how do you expect the cost of the acceptance infrastructure (not the transaction fees) to change with technological developments over the next 5 years?

- 1 Significant decrease in cost
- 2 Some decrease in cost
- 3 No change in cost
- 4 Some increase in cost
- 5 Significant increase in cost
- Don't know / no opinion / not applicable

Please explain the reasoning of your answers to question 18, providing quantitative evidence or estimates:

5000 character(s) maximum

including spaces and line breaks, i.e. stricter than the MS Word characters counting method.

Public blockchain technology has already greatly evolved, and second and third generation blockchains manage to provide high transaction volumes for very low costs. This trend will continue and costs will go down further in the next 5 years. Centralized infrastructure, however, will not scale in the same manner.

https://medium.com/web3labs/whats-next-for-blockchain-3rd-generation-platforms-a26f34da4d59

Question 19. The digital euro might be granted legal tender status that merchants would need to adhere to. Which and what type of additional costs would merchants face when starting to accept payments in digital euro?

	With legal tender status	Without leg
Type of additional costs	None	

egal tender status

Please explain the reasoning of your answers to question 19, providing quantitative evidence or estimates:

5000 character(s) maximum

including spaces and line breaks, i.e. stricter than the MS Word characters counting method.

Question 20. For merchants to be equipped to accept the digital euro, new POS terminals, new software or newapp-basedPOSsolutionsmaybeneeded.

Please provide an estimate of the incremental costs necessary to accept payments in digital euro:

	Merchants already accepting electronic payments (in EUR per terminal)	Merchants not yet acce (in EUR
One off costs related to (new) POS terminals for accepting payments in digital euro		
One-off costs related to software		
Annual cost for maintenance, licences, etc.		
Others		

cepting electronic payments R per terminal)

Please specify to what other costs you refer in your answer to question 20:

5000 character(s) maximum

including spaces and line breaks, i.e. stricter than the MS Word characters counting method.

Please explain the reasoning of your answers to question 20, providing quantitative evidence or estimates:

5000 character(s) maximum

including spaces and line breaks, i.e. stricter than the MS Word characters counting method.

Question 21. Would these costs differ depending on whether the digital euro would be account-based or bearer based?

- Yes, account-based would be less costly
- Yes, bearer-based would be less costly
- No difference
- Don't know / no opinion / not applicable

Please explain the reasoning of your answers to question 21, providing quantitative evidence or estimates:

5000 character(s) maximum

including spaces and line breaks, i.e. stricter than the MS Word characters counting method.

Question 22. How important would the aspects listed below be for Merchants to counterbalance the one-off investment cost of new point of sale (POS) terminals or software that can handle digital euro payments?

	1 (not important)	2 (rather not important)	3 (neutral)	4 (rather important)	5 (very important)	Don't know - No opinion - Not applicable
Possible savings on the transaction costs of digital euro payments	\odot	\odot	\odot	\odot	\odot	۲
With the same (new) POS terminals purchased for digital euro payments, the possibility for merchants to accept other payment solutions offered by supervised private intermediaries	0	0	0	0	0	۲
The possibility for merchant to accept digital euro payments from payers using a variety of devices e.g. smartphones, chipcards, wearables or other devices and contactless functionality (e.g. NFC antennas)	0	0	0	O	0	۲
Others	0	0	0	0	0	۲

To the extent you deem it necessary, please explain the reasoning of your answers to question 22, providing quantitative evidence or estimates:

5000 character(s) maximum

including spaces and line breaks, i.e. stricter than the MS Word characters counting method.

Merchant fees

Question 23. For merchants to be equipped to accept the digital euro, services of intermediaries may be needed. Taking into account the (possible) mandatory acceptance of the digital euro in case it has legal tender status, should any boundaries to the fees that may be applied to merchants be set?

- Yes
- No
- Don't know / no opinion / not applicable

To the extent you deem it necessary, please explain the reasoning of your answer to question 23, providing quantitative evidence or estimates:

5000 character(s) maximum including spaces and line breaks, i.e. stricter than the MS Word characters counting method.

Since the fees should be covered by public authorities, it should be illegal to apply fees on digital euro transactions.

	1 (strongly disagree)	2 (rather disagree)	3 (neutral)	4 (rather agree)	5 (strongly agree)	Don't know - No opinion - Not applicable
Fees on digital euro payments should be based on real costs and a reasonable profit	0	0	0	0	0	۲
Fees on digital euro payments could be based on the volume or value of transactions, if and insofar the volume or value has an impact on the real costs of intermediation	©	0	0	0	۲	0
Multilateral interchange fees consistent with the Interchange Fee Regulation may be taken into account in the initial calibration of the fees on digital euro payments	©	©	©	0	0	۲
Fees calculated in another way	0	0	0	0	۲	0

Question 24. Please qualify the following statements with regard to how merchant fees could be designed

Please specify to what other way you refer in your answer to question 24:

5000 character(s) maximum

including spaces and line breaks, i.e. stricter than the MS Word characters counting method.

There should be a limit on the number of transactions per day (volume) from an account to avoid abuses (for instance, using such a system for high frequency trading on decentralized finance protocols).

To the extent you deem it necessary, please explain the reasoning of your answer to question 24, providing quantitative evidence or estimates:

5000 character(s) maximum

including spaces and line breaks, i.e. stricter than the MS Word characters counting method.

There should be a limit on the number of transactions per day (volume) from an account to avoid abuses (for instance, using such a system for high frequency trading on decentralized finance protocols).

Question 25. Should there be a prohibition on surcharges on payments with digital euro?

- Yes
- No
- Don't know / no opinion / not applicable

To the extent you deem it necessary, please explain the reasoning of your answer to question 25, providing quantitative evidence or estimates:

5000 character(s) maximum

including spaces and line breaks, i.e. stricter than the MS Word characters counting method.

3.2 The legal tender status of euro cash

As mentioned in Commission retail payment strategy, while promoting the emergence of digital payments to offer more options to consumers, the Commission will continue to safeguard the legal tender of euro cash. The legal tender of euro banknotes as lex monetae is enshrined in Article 128(1) TFEU, according to which 'the banknotes issued by the European Central Bank and the national central banks shall be the only such notes to have the status of legal tender within the Union'. Furthermore Commission Recommendation of 22 March 2010 on the scope and effects of legal

tender of euro banknotes and coins defines three core features for the legal tender: mandatory acceptance, acceptance at full face value and power to discharge from payment obligations (Official Journal L 83, 30.3.2010, p. 70–71.). Next to this, according to the ECJ, the status of legal tender implies that a means of payment having legal tender involves a default obligation to accept it at full face value in payments and a corresponding default right to pay with it, unless that obligation and right are restricted for reasons of public interest, or waived by contractual agreement. The Commission will assess whether recognising the legal tender status of the digital euro also results in a need to define in a binding EU legislative proposal the meaning of legal tender for cash, in line with CJEU jurisprudence, to ensure coherence. We would therefore like to understand better the implications of the possible granting of legal tender status to the digital euro for the definition of legal tender of cash.

Question 26. If it were decided to include a definition of legal tender status for the digital euro in EU legislation, please state your opinion on the following statements regarding the legal tender status of euro cash (banknotes and coins):

	Yes	No	Don't know - No opinion - Not applicable
The current situation where the legal definition of the legal tender status of cash is set out in the 2010 Recommendation and ECJ jurisprudence is adequate.	0	0	۲
Legislative action at EU level is needed to enhance legal certainty and enshrine the legal tender status of euro cash in secondary law.	0	0	۲

Please explain your answer to question 26:

5000 character(s) maximum

including spaces and line breaks, i.e. stricter than the MS Word characters counting method.

Question 27. According to your organisation, is there a need for a further definition of justified exceptions to the general principle of mandatory acceptance if those are grounded on reasons related to the 'good faith principle'^[8]?

⁸ Notwithstanding the preliminary judgment of the CJEU in Joined Cases C 422/19 and C 423/19, which states in par. 55 that it is not necessary that the EU legislature lay down exhaustively and uniformly the exceptions to that fundamental obligation, provided that every debtor is guaranteed to have the possibility, as a general rule, of discharging a payment obligation in cash.

- Yes
- No
- Don't know / no opinion / not applicable

Please explain your answer to question 27:

5000 character(s) maximum

including spaces and line breaks, i.e. stricter than the MS Word characters counting method.

Question 28. Which of the following exceptions should be defined?

	Yes	No	Don't know - No opinion - Not applicable
No party shall be obliged to accept more than 50 coins in any single payment (except for the issuing authority and for those persons specifically designated by the national legislation of the issuing Member State)	0	0	۲
If refusal is for security reasons	0	0	۲
If the value of the banknote tendered is disproportionate compared to the value of the amount to be settled	0	0	۲
If a retailer has no change available	0	0	۲

If there would be not enough change available as a result of that payment for a retailer to carry out its normal daily business transactions	0	0	۲
Any other exception	۲	0	۲

Please explain your answer to question 28:

5000 character(s) maximum

including spaces and line breaks, i.e. stricter than the MS Word characters counting method.

Question 29. Should there be a provision to require that additional exceptions to the mandatory acceptance principle may be proposed by Member States subject to approval by the European Commission after consulting the ECB?

- Yes
- No
- Don't know / no opinion / not applicable

Please explain your answer to question 29:

5000 character(s) maximum

including spaces and line breaks, i.e. stricter than the MS Word characters counting method.

Question 30. Should there be a provision for administrative sanctions for cash non-acceptance?

- Yes
- No
- Don't know / no opinion / not applicable

Please explain your answer to question 30:

5000 character(s) maximum

including spaces and line breaks, i.e. stricter than the MS Word characters counting method.

A physical equivalent to the digital euro should have the same legal tender status as the digital euro.

Question 31. Should the legislative proposal confirm the prohibition on surcharges on payments with euro banknotes and coins?

- Yes
- No
- Don't know / no opinion / not applicable

Please explain your answer to question 31:

5000 character(s) maximum including spaces and line breaks, i.e. stricter than the MS Word characters counting method.

Question 32. Since the effectiveness of the legal tender status of cash presumes the widespread possibility of having access to it, should there be a provision which aims to guarantee the availability of cash, such as an obligation on Member States to adopt rules to ensure sufficient access to cash and report these rules to the Commission and the ECB?

- Yes
- No
- Don't know / no opinion / not applicable

Please explain your answer to question 32:

5000 character(s) maximum

including spaces and line breaks, i.e. stricter than the MS Word characters counting method.

as stated above, there could be innovative ways to issue cash (physical equivalent of digital euro), which would greatly lower its distribution cost.

4. The digital euro's impact on the financial sector and financial stability

The digital euro could be distributed centrally by the Eurosystem or with the help of private sector intermediaries. In either case, the digital euro would likely have an influence on financial intermediaries' balance sheets, income statements, business model and services. In this section, we would like to understand better how financial intermediaries perceive the impact of the digital euro and how they could offer additional value to the digital euro, also depending on whether the digital euro is account based or bearer instrument/token based (see ECB Report on a digital euro of October 2020, section 5.1.5 on transfer mechanism for a presentation of the digital euro design options).

Question 33. What do you think the impacts of a digital euro would be on the business of providers of payment services and crypto-asset services?

	Positive impacts/challenges	Ne impacts
Credit institutions		Х
Other payment services providers		Х
Crypto-asset services providers	X	

Negative cts/challenges

Please explain your answer to question 33:

5000 character(s) maximum

including spaces and line breaks, i.e. stricter than the MS Word characters counting method.

Question 34. How important would it be to limit the store of value function of the digital euro by, introducing holding caps, limitations to transactions, or different interest and/or fees disincentives on large holdings?

	1 (not important)	2 (rather not important)	3 (neutral)	4 (rather important)	5 (very important)	Don't know - No opinion - Not applicable
For financial stability purposes (e.g. to prevent bank runs in crisis situations)	۲	©	O	0	©	O
To prevent that the digital euro structurally disintermediates credit institutions (e.g. large conversion of bank deposits to digital euro)	۲	O	O	0	0	O
Other	0	0	0	0	0	۲

To the extent you deem it necessary, please explain the reasoning of your answers to question 34, providing quantitative evidence or estimates:

5000 character(s) maximum

including spaces and line breaks, i.e. stricter than the MS Word characters counting method.

The debt based monetary system has been under severe stress for decades, and especially since the last financial crisis of 2008. A debt based monetary system is based on a roll over of credit into infinity. And due to the concept of interest, it forces economic growth to follow the growth of interest on loans and the growth of the monetary mass, otherwise, the economy is destabilized via either deflation or high inflation. The attempt at micromanaging the economy via the digital euro, and influencing how money flows through the economy could be a last but ineffective attempt at trying to salvage a failing system, which is unfit to address the instabilities ahead, whether they stem from climate change challenges, limits to growth, rising inequalities, rising debt to GDP ratios in for all governments which might lead to a "Japanification" of the world economy (high debt/GDP with zero growth).

In any case, there is an incompatibility between monetary creation and the digital euro. How would a digital euro be created/destroyed? For the moment, the only solution is as follows:

- When a consumer/merchant opens a digital euro account and sends 1000€ of his existing commercial bank money to an account held by the central bank, the central bank "creates" (credits) his digital euro account with 1000 d€, and holds the 1000€ of commercial bank money on a special account. However, any commercial bank money in circulation is linked to the creation of a loan (which is a type of asset). Normally, any bank has to have a balance between assets (loans, bonds, cash, etc) and liabilities (deposits). The central bank does not have this obligation. How would this work? Would the central bank also ask for commercial banks to send it an asset equivalent in value to the commercial bank money it holds? Such a system, in and of itself, would be very complex, costly, and threatening financial stability via the imbalance between commercial banks' assets/liabilities balance, which they trade back and forth, for the moment, since they have a de-facto monopoly on e-money in our economy and financial system.

Reflections on the digital euro should go hand in hand with revising monetary policy, and how money is created/destroyed.

Question 35. How would holding limits or disincentives to the store of value function affect the usability of the digital euro in the various use cases below?

	1 (significantly decrease in its usability)	2 (slight decrease in its usability)	3 (neutral)	4 (slight increase in its usability)	5 (significant increase in its usability)	Don't know - No opinion - Not applicable
Person-to-Person payments	۲	0	0	0	0	0
Person-to-Business payments	۲	0	0	0	0	0
Business-to-Business payments	۲	0	0	0	0	0
Machine-to-Machine payments	۲	0	0	0	0	۲
Other	0	0	0	0	0	۲

To the extent you deem it necessary, please explain the reasoning of your answers to question 35, providing quantitative evidence or estimates:

5000 character(s) maximum

including spaces and line breaks, i.e. stricter than the MS Word characters counting method.

There would be no added value of the digital euro vs. existing commercial bank money or stablecoins.

Question 36. How would a retail digital euro **without** any holding limits or disincentives for store of value function impact the following aspects of the **EU credit institutions**?

	1 (significant decrease)	2 (slight decrease)	3 (neutral)	4 (slight increase)	5 (significant increase)	Don't know - No opinion - Not applicable
Volume (value) of retail deposits	۲	0	0	0	0	0
Volume (value) of corporate deposits	۲	0	0	0	0	0
Liquidity / bank run risk	۲	0	0	0	0	0
Volume (value) of new credit provision	0	۲	0	0	۲	۲
Revenue from payment services	۲	۲	0	0	۲	0
Net interest revenue	0	۲	0	0	۲	۲
Ability to perform anti money laundering (AML) and other compliance obligations	0	0	0	0	0	۲
Costs due to operational risk in retail payments	0	۲	0	0	۲	۲
Other	0	0	0	0	0	۲

To the extent you deem it necessary, please explain the reasoning of your answers to question 36, including whether your assessment would depend on whether the digital euro is a bearer-based instrument or is account-based and providing quantitative evidence or estimates:

5000 character(s) maximum

including spaces and line breaks, i.e. stricter than the MS Word characters counting method.

Question 37. What are the risks and impact on **credit institutions** of the nonissuance of a digital euro, for example in the scenario of a successful stablecoin in the EU?

5000 character(s) maximum including spaces and line breaks, i.e. stricter than the MS Word characters counting method.

A similar effect to the emergence of a digital euro, if stablecoins become universally available, with low to no transaction costs, and lots of opportunities for DeFi investing, and ease of use (easy to open a stablecoin account, possibility to open an account on a non custodial wallet).

Question 38. How would a retail digital euro **without** any holding limits or disincentives for store of value function impact the following aspects of the **EU payment service** / **crypto-asset service providers (excluding credit institutions)**?

	1 (significant decrease)	2 (slight decrease)	3 (neutral)	4 (slight increase)	5 (significant increase)	Don't know - No opinion - Not applicable
Volume (value) of funds on payment accounts hosted by payment institutions, e-money institutions or crypto-asset service providers	0	0	0	O	۲	0
Volume (value) of payments initiated by payment service providers or crypto-asset service providers from third party accounts	0	0	0	0	۲	0
Direct revenue from payment or crypto-asset services	0	0	0	0	۲	0
Revenues from investing the balance of payment or crypto-asset accounts	0	0	0	0	۲	0
Revenues from data management	0	0	0	0	۲	0
Ability to perform AML and other compliance obligations	0	0	0	0	۲	0
Costs due to operational risk in retail payments and crypto-asset services	0	0	0	0	0	۲
Other	0	0	0	0	0	۲

To the extent you deem it necessary, please explain the reasoning of your answers to question 38, including whether your assessment would depend on whether the digital euro is a bearer-based instrument or account-based and providing quantitative evidence or estimates:

5000 character(s) maximum

including spaces and line breaks, i.e. stricter than the MS Word characters counting method.

The availability of a digital euro which is compatible with public blockchains would greatly enhance the use of crypto-asset service providers. In case of a digital euro which is not compatible with public blockchain, it would have no impact since such a digital euro would have no features which would make it more attractive than a stablecoin or existing commercial bank money besides its liability characteristic, which would still be offset by the very generous guarantees on bank accounts (up to $100.000 \in$)

	1 (no value)	2 (almost no value)	3 (some value)	4 (significant value)	5 (very significant value)	Don't know - No opinion - Not applicable
Experience in on-boarding of customers	۲	0	0	0	0	0
Experience in Know Your Customer (KYC) and AML checks	۲	0	0	0	0	0
Efficient transaction verification and execution	۲	0	0	0	0	0
Experience in customer management	۲	0	0	0	0	0
Developing additional services using the digital euro	0	0	۲	0	0	0
Existing IT system for customer, front and back office services that could be adapted to the digital euro	۲	0	۲	۲	۲	O
Other	۲	۲	۲	۲	۲	0

Question 39. Where could duly licensed financial intermediaries offer value in the distribution of the digital euro?

Please specify to what other area(s) of competencies you refer in your answer to question 39:

5000 character(s) maximum

including spaces and line breaks, i.e. stricter than the MS Word characters counting method.

Ideally, the onboarding process for the digital euro, KYC and transaction verification, should not require or involve financial intermediaries.

Financial intermediaries could offer special additional services on top of the digital euro, much like DeFi protocols offer various extra use cases for stablecoins (as liquidity provider in a liquidity pool, staking, or locked in a lending pool etc)

To the extent you deem it necessary, please explain the reasoning of your answers to question 39, providing quantitative evidence or estimates:

5000 character(s) maximum

including spaces and line breaks, i.e. stricter than the MS Word characters counting method.

Ideally, the onboarding process for the digital euro, KYC and transaction verification, should not require or involve financial intermediaries.

Financial intermediaries could offer special additional services on top of the digital euro, much like DeFi protocols offer various extra use cases for stablecoins (as liquidity provider in a liquidity pool, staking, or locked in a lending pool etc)

Question 40. How much increase, do you expect, in payment service providers' (including credit institutions') expenses related to the distribution of the digital euro?

Please consider all possible cost elements (e.g. front office and back office services, administrative costs, IT costs, compliance cost etc.)

	1 (no increase at all)	2 (low increase)	3 (perceivable increase)	4 (significant increase)	5 (very significant increase)	Don't know - No opinion - Not applicable
One-off expenses	0	0	0	0	0	۲
Annual expenses	0	0	0	0	0	۲
Others	0	0	0	0	۲	0

Please specify to what other expenses you refer in your answer to question 40:

5000 character(s) maximum

including spaces and line breaks, i.e. stricter than the MS Word characters counting method.

If there is a cost for distributing the digital euro, it means that such a digital euro would have been provided in a centralized way, without leveraging public blockchain technology.

To the extent you deem it necessary, please explain the reasoning of your answers to question 40, providing quantitative evidence or estimates/ranges on these expenditures:

5000 character(s) maximum including spaces and line breaks, i.e. stricter than the MS Word characters counting method.

If there is a cost for distributing the digital euro, it means that such a digital euro would have been provided in a centralized way, without leveraging public blockchain technology.

Question 41. Using the digital euro, what **additional services** could your financial institution develop for your customers?

5000 character(s) maximum including spaces and line breaks, i.e. stricter than the MS Word characters counting method.

To the extent you deem it necessary, please explain reasoning of your answer to question 41, and provide quantitative evidence or estimates/ranges on the benefits expected from these additional services:

5000 character(s) maximum

including spaces and line breaks, i.e. stricter than the MS Word characters counting method.

5. Application of anti-money laundering and counter terrorist financing (AML-CFT) rules

Intermediaries required to implement AML/CFT rules must conduct due diligence on their clients. These measures need to be performed for example, when a user opens an account, when transactions are carried out, or when there is a suspicion of money laundering or terrorist financing. While specific AML/CFT rules may need to be devised based on the exact design features of a digital euro, general views related to the implications of AML/CFT measures for intermediaries and estimation of compliance benefits/costs are welcome.

Question 42. How various design models of a digital euro would impact the AML/CFT compliance costs of private intermediaries?

	1 (no impact on costs)	2 (low increase of costs)	3 (regular increase of costs)	4 (high increase of costs)	5 (very high increase of costs)	Don't know - No opinion - Not applicable
Account-based digital euro, available online ^[9]	0	0	0	0	0	۲
Bearer-based ^[10] digital euro, available online	0	0	0	0	0	۲
Bearer-based digital euro, available offline	0	0	0	0	0	۲

⁹ In an account-based model, payments in digital euro would be initiated by end users but transferred by supervised intermediaries managing accounts on their behalf. In this scenario, AML/CFT requirements are expected to be performed by supervised intermediaries distributing the digital euro.

¹⁰ In a bearer-based model, payments in digital euro would be initiated and transferred by end users directly, without the need of a third party (supervised intermediary) playing a role in the transaction. Supervised intermediaries may be involved in the system, notably for the performance of AML/CFT requirements such as the onboarding of users, in addition to other activities such as the loading digital euro funds into digital euro wallets.

For each option of question 42, please provide quantitative/qualitative evidence or estimates if available:

5000 character(s) maximum

including spaces and line breaks, i.e. stricter than the MS Word characters counting method.

Question 43. Intermediaries will have to perform a series of controls and checks according to AML/CFT requirements. In comparison with existing requirements applying to other means of payments, what would be the specific challenges with digital euro payments to best ensure prevention and combat of money laundering and the financing of terrorism?

5000 character(s) maximum including spaces and line breaks, i.e. stricter than the MS Word characters counting method.

Question 44. In case the digital euro provides for a functionality that would allow the user to perform **low-value transactions offline**, what challenges do you think this functionality could generate in the prevention and combat of money laundering and the financing of terrorism?

5000 character(s) maximum

including spaces and line breaks, i.e. stricter than the MS Word characters counting method.

Question 45. In your opinion, how would the risks related to money laundering and terrorism financing of a digital euro allowing the user to perform low-value transactions offline (proximity payments) compare to other payment options listed below?

	1 (low-value offline digital euro transactions less risky)	2 (low-value offline digital euro transactions equally risky)	3 (low-value offline digital euro transactions more risky)	Don't know - No opinion - Not applicable
Digital euro online payments	0	0	0	۲
Cash payments	0	0	0	۲
Online payments in commercial bank money	0	0	O	۲

Please indicate in each line your assessment of the relative risks:

For each option of question 45, please provide quantitative/qualitative evidence or estimates if available:

5000 character(s) maximum

including spaces and line breaks, i.e. stricter than the MS Word characters counting method.

The issue of a qualitative identification for people who lack the proper documents for a financial institution onboarding,

the digital euro should provide an efficient, fair, and safe solution to allow ALL a dignified life and to be treated "presumably" as innocent from any AML - AT activities. In all cases, we can imagine the use of biometric components to ban the risk of multiple "bearer/account-based" made available to a person because of a lack of strict authentication. This said we can invite the authorities to envisage a way to restrict some uses / or to elaborate on some monitoring tools to guarantee/limit the risk of ML/AT. In that case, particular attention will be made to avoid any risk of discrimination - the criteria should be transparent/fair /objective / publicized.

6. Privacy and data protection aspects

The ECB's public consultation on the digital euro indicated that future users of the digital euro see privacy as one of the most important elements. Ensuring an appropriate level of privacy and data protection for the user of a digital euro is important to foster public trust in a digital euro, which underpins its adoption and use. Any processing of personal data must be in line with the Union data protection legislation, including the <u>GDPR</u> and the <u>EUDPR</u>.

Question 46. Which features could appropriately enhance the privacy and data protection of the digital euro u s e r s ?

Note that these features are without prejudice to the lawful grounds of processing, as specified in Article 6 GDPR and the application of AML requirements, as appropriate $\begin{bmatrix} 11 \\ 1 \end{bmatrix}$:

¹¹ The processing of personal data is lawful when carried out in accordance with Article 6 GDPR. This includes, for example, the processing of personal data for the performance of a task carried out in the public interest (e.g. AML/CFT requirements) or for the performance of a contract.

	1 (not appropriate at all)	2 (rather not appropriate)	3 (neutral)	4 (rather appropriate)	5 (very appropriate)	Don't know - No opinion - Not applicable
Ability to mask the identity of the payer or the payee to each other ('peer-to-peer pseudonymity')	O	©	©	©	۲	O
Ability to mask the identity of the payer or the payee to the other party's intermediary ('intermediary-to-intermediary pseudonymity')	0	O	0	O	۲	0
Ability to limit the knowledge on the identity of the payer or the payee to the central bank, and/or other third party intermediaries not involved in the transaction	0	0	0	0	۲	0
Ability to completely hide the identity of the payer and payee for low-value offline transactions	O	O	O	O	۲	O

Please explain your answer to question 46:

5000 character(s) maximum

including spaces and line breaks, i.e. stricter than the MS Word characters counting method.

Privacy is much more related to creating

(inventing) the right for users of digital means of payment not to see the data created by their actions used by companies, or third parties. The digital euro should clearly provide people with this possibility - this would be an essential element of its attractiveness. Question 47. The Commission has identified a number of potential activities related to digital euro that couldentail the lawful processing of personal data by either private intermediaries or central banks in charge ofinitiatingthedigitaleurotransactionsandservices.

How appropriate are those activities for the lawful	processing of personal data	?
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	1 (not appropriate at all)	2 (rather not appropriate)	3 (neutral)	4 (rather appropriate)	5 (very appropriate)	Don't know - No opinion - Not applicable
Fight against money laundering, organised crime / terrorism	۲	0	\odot	O	O	0
Enforcement of tax rules	۲	0	0	0	0	0
Payments settlement purposes	۲	0	0	0	0	0
Management of operational and security risks	0	0	۲	0	0	0
Enforcement of potential holding limits	۲	۲	0	0	0	0
Additional innovative online services and functionalities	۲	0	0	0	0	0
Other	0	0	0	0	0	۲

To the extent you deem it necessary, please explain the reasoning of your answers to question 47, providing quantitative evidence or estimates:

5000 character(s) maximum

including spaces and line breaks, i.e. stricter than the MS Word characters counting method.

Question 48. Should the central bank be able to access personal data for the purposes listed below?

	Yes	No	Don't know - No opinion - Not applicable
Payments settlement purposes	۲	۲	0
Operational resilience/security risks assessment and mitigation purposes	0	۲	0
AML/CFT	۲	۲	0
Fraud	۲	۲	۲
Other	0	0	۲

To the extent you deem it necessary, please explain the reasoning of your answers to question 48, providing quantitative evidence or estimates:

5000 character(s) maximum

including spaces and line breaks, i.e. stricter than the MS Word characters counting method.

Question 49. Should users of a digital euro have the possibility to 'opt-in' and allow their personal data and payments transaction data to be used for commercial purposes, for example to receive additional services from intermediaries?

۲

Yes

🤊 No

Don't know / no opinion / not applicable

To the extent you deem it necessary, please explain the reasoning of your answers to question 49, providing quantitative evidence or estimates:

5000 character(s) maximum

including spaces and line breaks, i.e. stricter than the MS Word characters counting method.

The end user is always the weakest link when it comes to privacy. If the end user has a choice, he may be pressured into allowing access to personal data in order to access a certain service, not being able to assess or evaluate the trade off and risks.

7. International payments with a digital euro

While the digital euro is primarily aimed to be used within the euro area, questions about potential cross border use within or outside the EU (including by tourists and businesses) arise. While this may bring user benefits, its impacts on third countries' economies and monetary systems may be significant. While the ECB's consultation asked about the use outside of the euro area, we would like to better understand which use cases could be desired in the international context.

12345know(not desirable at all)(rather not desirable)(neutral) desirable)(rather desirable)(very desirable)No opinior Not	5				U		
Non-resident visitors to the EA (tourism dimension) Image: Constraint of the EA (tourism dimension)		desirable	(rather not	_	(rather	(very	Don't know - No opinion - Not applicable
Non-resident visitors to the Er(tourism dimension) Image: Selected non-EA residents for trade purposes with third countries Image: Selected non-EA residents for trade purposes with third countries All international retail transactions with third countries without limits on residency and geography of transactions (trade dimension) Image: Selected non-EA resident transactions (trade dimension)	Euro area (EA) residents and intra EA payments	0	0	0	0	۲	O
All international retail transactions with third countries without limits on residency and geography of transactions (trade dimension)	Non-resident visitors to the EA (tourism dimension)	0	0	0	0	۲	0
on residency and geography of transactions (trade dimension)	Selected non-EA residents for trade purposes with third counties	0	0	0	0	۲	0
Other		0	0	0	0	۲	O
	Other	0	0	0	0	0	۲

Question 50. How desirable would it be that the digital euro is available for the following users and use cases?

To the extent you deem it necessary, please explain the reasoning of your answers to question 50, providing quantitative evidence or estimates:

5000 character(s) maximum

including spaces and line breaks, i.e. stricter than the MS Word characters counting method.

Again, as it was stated above, if the digital euro does not provide features which are equivalent to existing private stablecoins (such as the ability to send money to anyone anywhere around the world, virtually instantly), then it won't have any added value or purpose.

Question 51. If the digital euro is available for EU citizens living outside of the euro area, how do you assess the impact (risks) of the following aspects in these non-euro-area Member States?

	1 (no negative impact/ increase in risk)	2 (slight negative impact/ increase in risk)	3 (regular negative impact/ increase in risk)	4 (significant negative impact/ increase in risk)	5 (very significant negative impact/ increase in risk)	Don't know - No opinion - Not applicable
Financial disintermediation	۲	\odot	\odot	\odot	\odot	0
Financial stability	۲	O	0	0	0	0
Monetary autonomy	۲	0	0	0	0	0
Capital movements	۲	0	0	0	0	0
Others	O	0	0	0	0	۲

To the extent you deem it necessary, please explain the reasoning of your answers to question 51, providing quantitative evidence or estimates:

5000 character(s) maximum

including spaces and line breaks, i.e. stricter than the MS Word characters counting method.

As regards monetary autonomy and financial stability, only countries which have experienced very high inflation, such as Turkey, Venezuela or Lebanon, saw serious uptake of alternative currencies such as crypto-assets, to hedge against inflation. In a healthy economy, the impact of the digital euro should be negligible.

Additional information

Should you wish to provide additional information (e.g. a position paper, report) or raise specific points not covered by the questionnaire, you can upload your additional document(s) below. Please make sure you do not include any personal data in the file you upload if you want to remain anonymous.

The maximum file size is 1 MB. You can upload several files. Only files of the type pdf,txt,doc,docx,odt,rtf are allowed

Useful links

More on this consultation (https://ec.europa.eu/info/publications/finance-consultations-2022-digital-euro_en) Consultation document (https://ec.europa.eu/info/files/2022-digital-euro-consultation-document_en) Call for evidence accompanying this consultation (https://ec.europa.eu/info/law/better-regulation/initiatives/plan-2021-13199_en)

ECBs report on the digital euro (https://www.ecb.europa.eu/pub/pdf/other/Report_on_a_digital_euro~4d7268b458 en.pdf)

ECBs public consultation (https://www.ecb.europa.eu/paym/digital_euro/html/pubcon.en.html)

More on the digital euro (https://ec.europa.eu/info/business-economy-euro/banking-and-finance/consumer-financ and-payments/payment-services/payment-services_en#euro)

More on digital finance (https://ec.europa.eu/info/business-economy-euro/banking-and-finance/digital-finance_en

Specific privacy statement (https://ec.europa.eu/info/files/2022-digital-euro-specific-privacy-statement_en)

More on the Transparency register (http://ec.europa.eu/transparencyregister/public/homePage.do?locale=en)

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